



Bleeding Disorder Pharmacy Provider Checklist

Choosing the right pharmacy for your bleeding disorder (BD) treatment is an important decision. Getting recommendations from friends, coworkers and physicians is a good way to start, but ultimately you need to choose a pharmacy that meets your family's needs. Before making a decision, use these crucial questions as a guide when asking potential therapy providers "Why should I choose you?"

Provider Name: _____

Telephone: _____

Street Address: _____

- How many years of experience do your pharmacists and nurses have with bleeding disorders? _____
- Are your pharmacists and registered nurses available toll-free 24 hours a day, 7 days a week, 365 days a year?
- Will you coordinate nursing for infusions at home, school or work? If yes, are those nurses qualified to care for bleeding disorder patients and children? _____
- Do you educate employers, schools, emergency rooms and patients about bleeding disorders and their treatment? If yes, by whom, how often and when?

- Are you contracted with my insurance company?
- Do you have programs and services to help families find insurance options?
- Can you connect my family to community resources?
- Do you have access to all available products and assays for precise dosing?

- Will you provide all the ancillary supplies needed with each shipment at no additional charge?
- Can you provide therapy related medications?
- Will you deliver medication and supplies to a location of my preference?
- Will you provide same or next day delivery if needed?
- Will I have a dedicated employee who will proactively contact me to help me manage my shipments and services?
- Do you have a sound, responsive product recall process?
- Do you follow the Office of the Inspector General (OIG) guidelines?
- Are you accredited with The Joint Commission (TJC) and the Utilization Review Accreditation Commission (URAC)?
- Do you know what the Medical and Scientific Advisory Council (MASAC) standards are and do you follow them?

Notes:



For more information, please contact us at **1 866-851-0153**